



# Ducor Telephone Company – Rancho Tehama Exchange

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Phone: (530) 585-2211 • Fax: (530) 585-2260 • Toll Free: 1-888-546-5443

## ANNOYING OR HARASSING PHONE CALLS

Nuisance, obscene or threatening phone calls range from relatively harmless pranks to potentially harmful or clearly dangerous threats. The best advice for the recipient of such calls is to say nothing to encourage a return call! Hang up - if the caller says nothing or at the first offensive word, or if the caller doesn't identify himself or herself. Should they persist then we advise that you keep an accurate record of the calls and notify the Sheriff's Department @ 530 527-7900. Inform the dispatcher of the problem and ask that a deputy take a report. Keep the report number for your records. The Sheriff's department will be in contact with Ducor Telephone Company in order to obtain call records.  
**(Report # \_\_\_\_\_) Dial \*57 as soon as you terminate the phone call from an annoying caller. This will trap and trace the call so that we can provide the Sheriff's department with detailed caller information. This is a service which is already active on your phone. Contact Ducor at 530 585-2211 for billing information.**

### To minimize the chance of being called at random by a nuisance caller:

- 1) *It is recommended that women list their names in directories without their marital status and use their initial rather than their first name.*
- 2) *A woman who has an answering machine is advised to obtain a pre-recorded out-going message rather than recording her own personal message. This prevents an unwanted caller from knowing that she is living alone. (An answering machine can serve as a screening device for calls coming in while you are at home.)*
- 3) *An unlisted number may be very effective in preventing nuisance calls.*
- 4) *Add anonymous call rejection to your phone account. (calls not displaying caller ID will be rejected)*

#### Call #1

Date: \_\_\_\_\_ Time: \_\_\_\_\_ Calling phone Number ( if known) \_\_\_\_\_  
 Recipient: \_\_\_\_\_  
 Time of call: \_\_\_\_\_  
 Description of callers voice: \_\_\_\_\_  
 Exact words of caller: \_\_\_\_\_  
 \_\_\_\_\_  
 Background noise(s): \_\_\_\_\_  
 \_\_\_\_\_

#### Call #2

Date: \_\_\_\_\_ Time: \_\_\_\_\_ Calling phone Number ( if known) \_\_\_\_\_  
 Recipient: \_\_\_\_\_  
 Time of call: \_\_\_\_\_  
 Description of callers voice: \_\_\_\_\_  
 Exact words of caller: \_\_\_\_\_  
 \_\_\_\_\_  
 Background noise(s): \_\_\_\_\_  
 \_\_\_\_\_

#### Call #3

Date: \_\_\_\_\_ Time: \_\_\_\_\_ Calling phone Number ( if known) \_\_\_\_\_  
 Recipient: \_\_\_\_\_  
 Time of call: \_\_\_\_\_  
 Description of callers voice: \_\_\_\_\_  
 Exact words of caller: \_\_\_\_\_  
 \_\_\_\_\_  
 Background noise(s): \_\_\_\_\_  
 \_\_\_\_\_